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## ▶ Hone-All takes . self-starter . route to SC21

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Whilst many smaller businesses have been 'sponsored' by top tier aerospace customers, Hone-All Precision has decided to take an independent route to achieving SC21's Bronze level status.

"The team here enjoys a challenge and, having successfully achieved AS 9100 accreditation in September 2009, we were determined to satisfy the exacting requirements of SC21 in the shortest possible timescale," said Wayne Wilson, quality manager and joint SC21 Champion.

To help meet this challenge Hone-All Precision looked to TEC Concepts, a specialist R&D, training and implementation organisation focused on business development. A five-day programme of diagnostic workshops was duly tailored to Hone-All Precision's specific requirements, one of more than 40 such programmes implemented to date by TEC Concepts.

According to TEC Concepts' director, Dave Bull, the outcome is that "as well as SC21 Bronze Award recognition of improvements in quality and delivery performance, the additional benefits [to Hone-All Precision] of the programme include greater value-added-per-person (GVA) and improved customer relationships. Hone-All Precision will now focus on the areas of improvement identified in the Continuous Sustainable Improvement Plan (CSIP) with the next goal being the Silver Award, and the company is also considering hosting a SC21 supply chain cluster."

Hone-All Precision's director, Andrea Rodney concluded: "Hopefully, the reward for the team will be to receive our Bronze Award at the ultimate of venues, the Farnborough Airshow. After that, our focus is on meeting the SC21 Silver level criteria of 99.5-99.9% quality performance, a demanding requirement that to date has only been achieved by four SC21 participant companies."

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