



# HoneAll

Hone-All Precision Limited

Name

Position

Company

Address

Town

County

Post Code

Email

Telephone

Fax

Mobile



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## Feedback



FM38790

Date

Please complete the following fields and press "Submit".

### My details are

**Should you wish to comment on our services provided or any other aspect of our business or website, please complete the short survey.**

We have listed the features that we think are most important factors for ensuring good customer service. Using the key below, please score the number that most accurately reflects to you the Importance and your Satisfaction with each feature. There is a space below to add any others you feel are needed.

- |   |               |
|---|---------------|
| 4 | Excellent     |
| 3 | Acceptable    |
| 2 | Disappointing |
| 1 | Poor          |

### Customer Satisfaction Survey

	Importance	Satisfaction
	What do you <i>want</i> us to achieve for you?	What do we <i>actually</i> achieve for you?
Product or Service Feature		
Quotation Response time / competitiveness	<input type="text"/>	<input type="text"/>
On time delivery – When you want it?	<input type="text"/>	<input type="text"/>
Packaging & labelling – General standard?	<input type="text"/>	<input type="text"/>
Product Quality – Fit for purpose?	<input type="text"/>	<input type="text"/>
Communication – Are you kept updated etc?	<input type="text"/>	<input type="text"/>
Flexibility & attitude – In your dealings with our staff?	<input type="text"/>	<input type="text"/>

**How could our product or service be improved.**

**Please list any additional feature of our product or service that is important to you but is not listed above?**

☐ If you prefer not to receive marketing communications please tick the box.

### Consent

Your data will be used by Hone-All Precision Ltd, and may be used for research and analysis purposes and to advise you of services and special promotions undertaken by Hone-All Precision Limited. You may ask us for details of the personal data that we hold on you and your company and can require us to correct it if appropriate.

**SUBMIT**