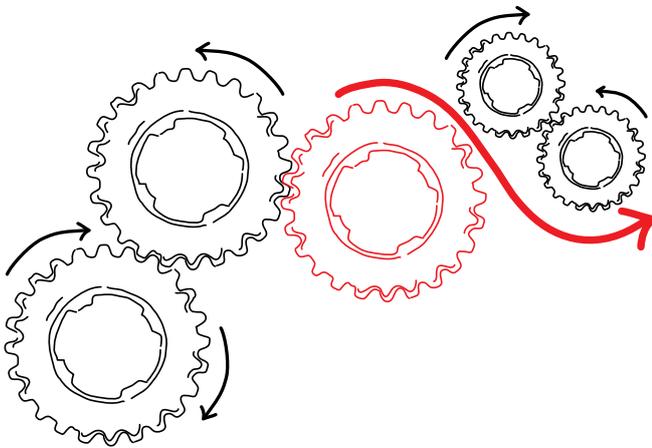


Hone-All Precision **Case study**

commitment to SC21 supply

In December 2009, 26-employee Hone-All Precision Limited signed up as a 'self-starter' to SC21, the collaborative programme designed to accelerate improvements in the competitiveness of the UK's aerospace and defence industry by raising the performance of its supply chain.



Key Achievements

- Hone-All Precision Limited is a quality company that cares about its people, its environment and its product, and is intent on providing a world-class service to its customers
- AS9100:2003 - accredited Hone-All has achieved the SC21 Bronze Award
- Hone-All - We're precise about what we do...

www.hone-all.co.uk

"Our reward for a tremendous team effort is receiving the SC21 Bronze Award at the ultimate of venues, the Farnborough Aerospace show."

Andrea Rodney
Co-Director and Bedfordshire's
Businesswoman of the Year 2009

SC21 has become a vital part of the company's lean manufacturing strategy developed originally with input from Cranfield Manufacturing Business Consultancy.

Hone-All Precision decided to take an independent route to achieving the SC21 Bronze level status. "The team here enjoys a challenge and, having successfully achieved AS9100 accreditation in September 2009, we were determined to satisfy the exacting requirements of SC21 in the shortest possible timescale," says Wayne Wilson, Quality Manager.

TEC Concepts Ltd has been actively involved in the design and development of the SC21 campaign, and conducted a programme of diagnostic workshops tailored to Hone-All Precision's

requirements. TEC and Andrea Rodney then completed the company's SC21 documentation, which was submitted in July 2010.

The outcome, according to TEC Concepts' Director, Dave Bull, is that "as well as SC21 Bronze Award recognition of improvements in quality and delivery performance, the additional benefits of the programme include greater value-added-per-person (GVA) and improved customer relationships.

"Hone-All Precision will now focus on the areas of improvement identified in the Continuous Sustainable Improvement Plan (CSIP) with the next goal being the Silver Award, and the company is also considering hosting a SC21 supply chain cluster."

For further information contact MAS-East on **0845 300 4443** or e-mail info@mas-east.org.uk